

Norhurst, a Veteran Owned business, has been successfully supporting clients with professional services for more than 10 years. We believe each of our clients is a partner with a common goal of making smart business and IT support decisions. Norhurst has been supporting SAP and SAP partners for over 10 years. Our primary support market is the AMERICA's (United States & Canada) and LAC (Latin America & Caribbean). Most recently Norhurst has supported Global SAP Implementations in APJ (Asia Pacific & Japan).

Norhurst provides **DIRECT SAP SUPPORT** to small and large businesses in each of the primary industry sectors:

- ✦ Process Industries ✦ Discrete Industries ✦ Consumer Industries
- ✦ Services Industries ✦ Financial Industries ✦ Public Services

Norhurst provides the following **SERVICES** with the single mission of achieving superior customer satisfaction with every customer by offering these services at the best quality and value:

- ✦ Staff Augmentation ✦ Permanent Placements ✦ Turn-Key Projects
- ✦ SAP Training ✦ Project Management

Norhurst Professional **SAP FUNCTIONAL** Consultants utilize Industry Best Practice methodology and techniques to integrate SAP into our clients business processes and guide clients through all phases of SAP lifecycles by delivering the following services:

- ✦ Warehouse Management (WM) – mySAP.com
- ✦ Materials Management (MM) – mySAP Supply Chain Management
- ✦ Service Management (SM) – mySAP Customer Relationship MGT
- ✦ Sales and Distribution (SD) – mySAP E-Commerce
- ✦ Production Planning (PP) – mySAP Business Intelligence
- ✦ Finance / Controlling (FICO) – mySAP Financials
- ✦ Treasury and Cash Management (TR) – mySAP HR
- ✦ Business Warehouse (BW) – SAP xApps
- ✦ SAP Enterprise Portals – SAP Talk
- ✦ RF SAP Console – SAP Microsoft Mendocino

Norhurst Professional **SAP TECHNICAL** Consultants support the following services:

- ✦ ABAP Reports, Interfaces, Conversions, Enhancements, Forms
- ✦ SAPscript
- ✦ Adobe Interactive Forms
- ✦ SmartForms
- ✦ ALV Reporting and Integration
- ✦ BADI
- ✦ OO-ABAP
- ✦ ALE IDOC / BAPI / RFC
- ✦ SAP Workflow
- ✦ LSMW based data migration
- ✦ eCATT
- ✦ Web Enabling thru ABAP WebDynpro and BSP



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Norhurst Professional **SAP BASIS** Consultants support the following services:

- ✦ Full System Implementation and Integration
- ✦ SAP Version changes and upgrades
- ✦ SAP Patch Installation
- ✦ Short Dump analysis
- ✦ Landscape and Hardware audit and analysis
- ✦ Landscape and Hardware platform Migration
- ✦ System Support, Automated Backups, upgrading runtime environments
- ✦ Output Device Management – Printers, Bar Code Scanners, RF Technologies
- ✦ Messaging Systems Integration – SAP systems to emails and text messaging

COMPLIANCE

- ✦ Regulatory Compliance Auditing ✦ SAP Solutions for Governance, Risk & Compliance ✦ Security Targets – Segregation of Duties

INFRASTRUCTURE SECURITY

- ✦ Network and Communications ✦ Operating System and Database Security
- ✦ Front-End Security

Norhurst Professional **SAP SECURITY** Consultants support the following services:

SOFTWARE LIFECYCLE SECURITY

- ✦ Secure Product Development ✦ Secure Delivery ✦ Secure Configuration
- ✦ Secure Change Management

SECURE COLLABORATION

- ✦ Web Services Security ✦ Content Security ✦ Security Interoperability

IDENTITY AND ACCESS MANAGEMENT

- ✦ Identity Management ✦ Authorization Concepts and Management
- ✦ Authentication and Single Sign-On Security

As a SAP Mobile Partner, Norhurst is specializing in building Mobile Apps in the **SAP MOBILE** Platform using the SAP SDK. Our expertise includes:

- ✦ Sybase Unwired Platform (SUP) ✦ SAP NetWeaver Gateway
- ✦ Native Apps and HTML 5 Apps development for the Apple and Android platforms
- ✦ Usage of RAD tools like Appcelerator and Sencha
- ✦ Launching B2C and B2B Apps in the Apple iTunes and Google Play Stores

Norhurst professionals can help your organization take advantage of in-memory computing using **SAP HANA**. Our expertise includes:

- ✦ Migrating SAP NetWeaver BW
- ✦ Building data warehouse natively on SAP HANA
- ✦ Developing BI Reports and deploying them in SAP HANA



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