



# Healthcare - Desktop, Mobile & Enterprise Services & Solutions



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# **Range of Services**

- EMR Adoption planning, implementation and post implementation support
- Hospital Information Systems (HIS) implementation, testing, maintenance
- Electronic Health Record Integration (HL7) across a wide variety of integration platforms
- HIPAA X12 Transactions Development and Support
- Clinical Applications Product Support (L1, L2)
- Enterprise Business Analytics/Intelligence Systems, including Clinical, Employer and Payer Analytics
- Health Information Systems Application Support/Management
- Custom Web and Mobile Application Development and Support

- Patient and Provider Portals Development and Support
- Revenue Cycle Management
- Interface Development and Testing using Web Services, SOA
- Core Claims Adjudication Systems Development and Maintenance
- Provider Contract Management; Provider Credentialing
- Enrollment and Billing; Utilization Management
- Payer Portals Development and Support
- Health Care Enterprise Content Management
- Enterprise/Solution/Technical Architecture
- IV&V Testing
- Enterprise Business System Analytics
- Business Process Re-engineering

We can certainly support your organization save time and money without sacrificing quality by choosing our healthcare services team. Our team members are recognized as experts in their field; ready to lead complex implementations and deliver sustainable healthcare solutions







The following are examples of specialized Healthcare Domain work performed by Norhurst's Health Services Consultants to showcase the depth and quality of experience the team has in this domain:



### **DHHS IT Modernization Contract**

Through a teaming arrangement with Insystech, Inc. Norhurst is providing staff augmentation services on the above DHHS contract. This contract is for the Office of Inspector General (OIG) of DHHS, which is engaged in a digital enterprise transformation which involves a switch to open source technologies, cloud (and hybrid cloud) infrastructure and agile methodologies. Norhurst is providing the services of a Project Manager and a Sharepoint Architect to support this contract.



### DHHS O&M of HRSA EHB System(s) Contract

Through a teaming arrangement with Insystech, Inc. Norhurst is providing staff augmentation services on the above DHHS contract. This contract is for Operations and Maintenance of the HRSA EHB System(s). Norhurst is providing the services of DevOpps Engineers, DotNet Application Testers, Systems Monitoring Engineers and SQL Database Administrators to support this contract.



#### Track and Heal

Insystech's team is currently involved in developing a state-of- the-art mobile and web application, "Track and Heal" (TNH). TNH is an innovative solution and service addressing the patient care continuum. All stakeholders' in a Patient's care, including Patient's family, friends, primary care physician, specialists, coaches and other care providers are included in the TNH Ecosystem. The application is designed to be available anytime, anywhere and on any device. And it is architected for deployment in the Cloud, in a high availability, auto-scalable, ONCHIT/HITEC/HIPAA compliant and secure environment.



## **IV&V** Testing of Facets Upgrade

Fielded a team of quality assurance, testers with specialized domain knowledge. The team was responsible for developing process models and test cases for multiple processes. The team developed test cases, executed test cases, documented bugs and worked with the implementation team to track and fix bugs. In addition the team was also involved in analyzing enterprise data models for the health insurance industry. And in standardizing various process templates.

#### We are Norhurst

Norhurst is a Certified, Service Disabled Veteran Owned Small Business Concern (SDVOSBC). Our mission is to provide the highest quality service and intelligent information technology solutions to our clients while providing the best value. We strive to recruit, train and retain US Veterans for every position, on every contract. We pledge to serve every client with the same passion that we served our Country.



